LeadingIT

We Solve **IT** Right, 100% of the Time

815-788-6041

GoLeadingIT.com

WHAT WE OFFER

IT Services that protect your company and support your staff.

Cybersecurity

We implement layers of protection to ensure your organization is secure.

Managed IT Services

Our knowledgeable team will support your organization, allowing your staff to get the most out of your technology.

Ransomware Protection

Using best practices, we proactively protect your organization from becoming a victim of cybercrime.

Backup & Disaster Recovery

We secure your data with industry leading backup and disaster recovery solutions.

Don't spend another night worrying about your IT support.

HOW WE PROTECT YOUR ORGANIZATION

2 Factor Authentication

Dark Web Monitoring

Client Security Training

EDR/MDR

Spam Filtering

Office 365 / G-Suite Backups

Disaster Recovery

Internal & External Vulnerability Scans

Next-Gen Antivirus

WE SOLVE **IT** RIGHT, **100%** OF THE TIME

Our 3 unique values are part of the reason you will love working with us!

Unlimited Support	Unsolvable Solved	Unbeatable 3

Unlimited Support

Whether you call us 10 times or 100 times, it's covered. New projects, installations, assistance with 3rd party providers? Covered!

Unsolvable Solved

We solve **IT** right, 100% of the time! We are all driven to ensure that no matter what situation comes up, we will always find a way to get the job done. You will never hear us say "We can't do that."

Our Unbeatable 3

We stand behind 3 offerings that make working with us a unique experience you won't find from other companies.

1. **14 Day Instant Onboarding**
2. **No Long-Term Contracts**
3. **Unbeatable Guarantee:** *If within the first 60 days, you don't absolutely love us, we will pay 3 months of fees to your next IT company.*
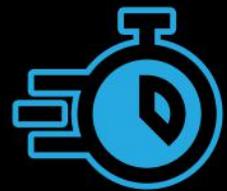
BEST IN CLASS SUPPORT

99% Positive Feedback Since 2015

Over 10 years and 30,000 client reviews, we've achieved 99% positive feedback based on CSAT, or customer satisfaction score. CSAT is a commonly used metric that indicates how satisfied customers are with a company's products or services.

1 Hour Or Less Response Times

Our friendly, knowledgeable staff answers your calls. We strive to provide our clients with fast, efficient service to minimize downtime.

3 Convenient Locations

With locations in Woodstock, Chicago, and Manteno, Illinois, our team of 35+ experts can get to you in **under an hour**, ensuring fast, unlimited IT support when it matters most!

RECOGNIZED BY OUR COMMUNITY AND INDUSTRY LEADERS

Every day we dedicate our attention and knowledge to provide best in class services and support to our clients. This dedication also leads to being recognized by industry leaders.

CLIENT REVIEWS

FIRE DEPARTMENT ★ ★ ★ ★ ★

LeadingIT is incredibly responsive and resolves critical issues quickly, reflecting their commitment to our mission.

★ ★ ★ ★ ★ **MUNICIPALITY**

Incredible service—LeadingIT can dispatch a tech same-day or fix issues remotely within hours.

PARK DISTRICT ★ ★ ★ ★ ★

LeadingIT's services are truly all-inclusive, covering everything from network security to third-party updates.

★ ★ ★ ★ ★ **EDUCATION**

They solved our network issues immediately and continue to find new ways to save us money.

FINANCE ★ ★ ★ ★ ★

Super responsive and reliable, plus they're local so I know I can get in-person support whenever needed.

INSURANCE

★★★★★

LeadingIT moved our entire IT infrastructure to a new location seamlessly in just 3 weeks—truly impressive.

★★★★★

NON-PROFIT

The technical expertise provided by LeadingIT is truly exceptional.

MANUFACTURING

★★★★★

LeadingIT's monitoring gives me peace of mind, and they treat me like I'm their only client.
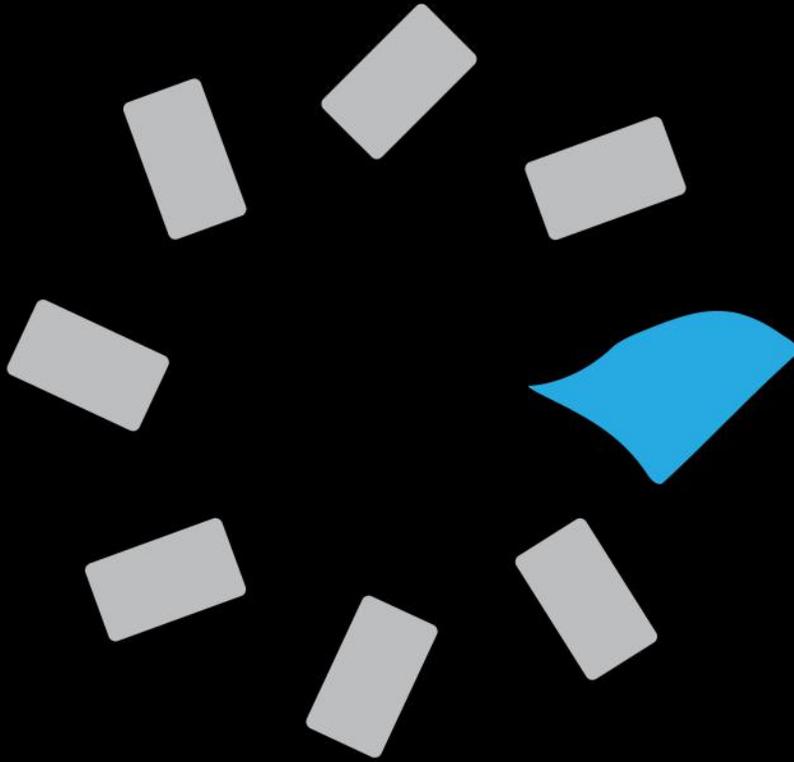
★★★★★

DEALERSHIP

LeadingIT handled our Wi-Fi upgrade project seamlessly, going above and beyond to address concerns and complete the job.

★★★★★

MUNICIPALITY

Upgrades that caused issues with other vendors were handled seamlessly by LeadingIT's professional and proactive team.

We Solve **IT** Right, 100% of the Time